

# Lean Enterprise How High Performance Organizations Innovate At Scale Jez Humble

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DevOps Handboek Oleg Skrynnik 2019-04-09 Dit boek legt de managementaspecten van DevOps uit voor degenen die zich professioneel bezighouden met informatie- en technologiemanagement. Het is geschreven voor IT-specialisten, IT-managers en IT-executives. Het toont DevOps niet als een fenomeen dat geassocieerd wordt met nieuwe automatiseringstools, programmeertechnieken of -technologieën en het verschilt van andere boeken door het gestructureerde verhaal (misschien is het overmatig gestructureerd) en door de poging

om het fenomeen DevOps volledig te dekken op zowel een basis- als een fundamenteel niveau. Door die benadering wordt de lezer zich bewust van het nieuwe onderwerp en helpt het boek de fundering de bouwen, de basis. De lezer leert over de oorsprong van DevOps, de onvermijdelijkheid van zijn opkomst, de belangrijkste voorwaarden ervan en hoe die in de praktijk tot uiting komen, over de praktijk zelf en de principes waarop die is gebaseerd. In dit boek staat de stof voor de EXIN DevOps Foundation certificering. Dit examen test het begrip van (1) de basisconcepten van DevOps, (2) hoe deze

aan elkaar gerelateerd zijn, en (3) de waarde van DevOps voor de business. EXIN DevOps Foundation is het eerste niveau van het EXIN DevOps certificeringsprogramma. De EXIN DevOps Professional certificering test de kennis van de DevOps praktijk en van hoe teams te integreren. De EXIN DevOps Master certificering gaat over het bevorderen van organisatieverandering en over het toeleiden naar continu leveren en verbeteren.

#### *Managing Digital* Charles Betz About This Book

This book, "Managing Digital: Concepts and Practices", is intended to guide a practitioner through the journey of building a digital-first viewpoint and the skills needed to thrive in the digital-first world. As such, this book is a bit of an experiment for The Open Group; it isn't structured as a traditional standard or guide. Instead, it is structured to show the key issues and skills needed at each stage of the digital journey, starting with the basics of a small digital project, eventually building to the concerns of a large enterprise. So, feel free to digest this book in stages – the section Introduction for the student is a good guide. The book is intended for both academic and industry training purposes. This book seeks to provide guidance for both new entrants into the digital workforce and experienced practitioners seeking to update their understanding on how all the various themes and components of IT management fit together in the

new world. About The Open Group Press The Open Group Press is an imprint of The Open Group for advancing knowledge of information technology by publishing works from individual authors within The Open Group membership that are relevant to advancing The Open Group mission of Boundaryless Information Flow™. The key focus of The Open Group Press is to publish high-quality monographs, as well as introductory technology books intended for the general public, and act as a complement to The Open Group Standards, Guides, and White Papers. The views and opinions expressed in this book are those of the author, and do not necessarily reflect the consensus position of The Open Group members or staff.

#### **Agile Conversations** Douglas Squirrel 2020-05-12

A successful digital transformation must start with a conversational transformation. Today, software organizations are transforming the way work gets done through practices like Agile, Lean, and DevOps. But as commonly implemented as these methods are, many transformations still fail, largely because the organization misses a critical step: transforming their culture and the way people communicate. Agile Conversations brings a practical, step-by-step guide to using the human power of conversation to build effective, high-performing teams to achieve truly Agile results. Consultants Douglas Squirrel and Jeffrey Fredrick show readers how to utilize the Five

Conversations to help teams build trust, alleviate fear, answer the “whys,” define commitments, and hold everyone accountable. These five conversations give teams everything they need to reach peak performance, and they are exactly what’s missing from too many teams today. Stop focusing on processes and practices that leave your organization stuck with culture-less rituals. Instead, unleash the unique human power of conversation.

**De startup-methode** Eric Ries 2017-11-01 Met zijn bestseller ‘De Lean Startup’ startte Eric Ries een wereldwijde beweging: een hele nieuwe manier om te innoveren en ondernemen zonder dikke businessplannen en grote budgetten iedereen kent tegenwoordig de termen MVP en pivot. In ‘De startup-methode’ laat Eric Ries zien hoe je de Lean Startup-mentaliteit en -technieken kunt toepassen in iedere organisatie – ook in corporates en bij overheden. Technieken die hij al met succes toepaste bij bedrijven als GE, Zappos en Toyota en bij non-profitorganisaties. Ries neemt je mee in de praktische uitwerking van zijn ideeën: hoe zorg je ervoor dat je voortdurende innovatie mogelijk maakt binnen de bestaande organisatiestructuur? Hoe creëer je draagvlak in de rest van het bedrijf? En wat zijn de kansen en risico’s bij het opschalen van zo’n ‘interne startup’? ‘De startup-methode’ is een onmisbare roadmap naar innovatie en slagkracht binnen organisaties en helpt je een cultuur van

ondernemend denken en handelen te creëren.

**Summary, Analysis & Review of Gene Kim’s, Jez Humble’s, Patrick Debois’s, & John Willis’s The DevOps Handbook** by Instaread Instaread 2016-11-23 Summary, Analysis & Review of Gene Kim’s, Jez Humble’s, Patrick Debois’s, & John Willis’s The DevOps Handbook by Instaread Preview: The DevOps Handbook: How to Create World-Class Agility, Reliability, & Security in Technology Organizations is a manual for technology companies looking to improve their ability to deliver high-value products to consumers. In the 1980s, Toyota revolutionized manufacturing with its application of the Lean production philosophy. Today, DevOps seeks to apply the principles of Lean manufacturing to the technology industry. To do so, DevOps unites the two traditionally clashing bodies of the corporate IT department: Development and Operations. In traditional IT departments, the Development group builds products and then hands them off to Operations to launch them and keep them up and running. This can lead to tension because products may be untested in real-world conditions when Development builds them, which leaves Operations to clean up the mess while trying simultaneously to keep the product afloat for customers after launch. Instead, DevOps seeks to share responsibilities across cross-functional teams. In this... PLEASE NOTE: This is a Summary, Analysis & Review of the book and

NOT the original book. Inside this Summary, Analysis & Review of Gene Kim's, Jez Humble's, Patrick Debois's, & John Willis's *The DevOps Handbook* by Instaread · Overview of the Book · Important People · Key Takeaways · Analysis of Key Takeaways About the Author With Instaread, you can get the key takeaways and analysis of a book in 15 minutes. We read every chapter, identify the key takeaways and analyze them for your convenience. Visit our website at [instaread.co](http://instaread.co).

**Agile Processes in Software Engineering and Extreme Programming** Juan Garbajosa  
2018-05-16 This open access book constitutes the proceedings of the 19th International Conference on Agile Software Development, XP 2018, held in Porto, Portugal, in May 2018. XP is the premier agile software development conference combining research and practice, and XP 2018 provided a playful and informal environment to learn and trigger discussions around its main theme – make, inspect, adapt. The 21 papers presented in this volume were carefully reviewed and selected from 62 submissions. They were organized in topical sections named: agile requirements; agile testing; agile transformation; scaling agile; human-centric agile; and continuous experimentation.

**Building Resilient Organizations through Change, Chance, and Complexity** David Lindstedt  
2022-07-15 A must-read in the wake of

COVID-19, this book unpacks the nature of resilient organizations and how they prepare for unpredictable, complex, and profound change. Organizations that do not adapt and evolve die. To date, however, it has not been at all clear how to build a resilient organization. That puts us all in the unenviable position of trying to ready our organizations for an increasingly uncertain future without the proper guidance to do it. This book introduces 14 elements of resilience that consistently emerge in organizations that have thrived amid adversity and volatility. Resilience is not about determination, grit, cybersecurity, or teams of resilient individuals; resilience, it turns out, is often confused with robustness. Readers will discover how resilient organizations build and employ a distinctive combination of crews, capital, culture, and leadership—and, crucially—how to adapt these combinations for their own organization. Senior business leaders, consultants, entrepreneurs, students, and professionals will appreciate this book's practical, approachable, and engaging guidance, including insights by leaders from Health Care for the Homeless, The Ohio State University, NBCUniversal, retail stores, and more.

*The Routledge Companion to Managing Digital Outsourcing* Erik Beulen 2020-07-28 This unique comprehensive collection presents the latest multi-disciplinary research in strategic digital outsourcing and digital business strategy,

providing a management decision-making framework for successful long-term relationships and collaboration based on trust and governance.

Part I: Innovation in Business Models and Digital Outsourcing takes an internal company perspective on strategic digital outsourcing, and the importance of trust in outsourcing relationships. Part II: Inter-organizational Relations and Transfer explores topics underpinning service recipients and service suppliers' relationships including governance, knowledge transfer and legal aspects. Part III: From On-site to Cloud discusses the challenges presented by moving to a cloud environment, including risks and controls. Part IV: Developments to Come explores emerging technologies and their impact on digital outsourcing such as blockchain and the Internet of Things. In a fiercely competitive market, companies must transform their business models and embrace new approaches. This Companion provides a comprehensive management overview of strategic digital outsourcing and is an invaluable resource for researchers and advanced students in business and strategic information management, as well as a timely resource for systems professionals.

### **Accelerate DevOps with GitHub** Michael

Kaufmann 2022-09-09 Take your DevOps and DevSecOps game to the next level by leveraging the power of the GitHub toolset in practice Key

Features Release software faster and with confidence Increase your productivity by spending more time on software delivery and less on fixing bugs and administrative tasks Deliver high-quality software that is more stable, scalable, and secure Book Description This practical guide to DevOps uses GitHub as the DevOps platform and shows how you can leverage the power of GitHub for collaboration, lean management, and secure and fast software delivery. The chapters provide simple solutions to common problems, thereby helping teams that are already on their DevOps journey to further advance into DevOps and speed up their software delivery performance. From finding the right metrics to measure your success to learning from other teams' success stories without merely copying what they've done, this book has it all in one place. As you advance, you'll find out how you can leverage the power of GitHub to accelerate your value delivery – by making work visible with GitHub Projects, measuring the right metrics with GitHub Insights, using solid and proven engineering practices with GitHub Actions and Advanced Security, and moving to event-based and loosely coupled software architecture. By the end of this GitHub book, you'll have understood what factors influence software delivery performance and how you can measure your capabilities, thus realizing where you stand in your journey and how you can move forward. What you will learn Effectively

measure software delivery performance Adopt DevOps and lean management techniques in your teams Plan, track, and visualize your work using GitHub Issues and Projects Use continuous delivery with GitHub Actions and Packages Scale quality through testing in production and chaos engineering “Shift left” security and secure your entire software supply chain Use DevSecOps practices with GitHub Advanced Security Secure your code with code scanning, secret scanning, and Dependabot Who this book is for This book is for developers, solutions architects, DevOps engineers, and SREs, as well as for engineering or product managers who want to enhance their software delivery performance. Whether you're new to DevOps, already have experience with GitHub Enterprise, or come from a platform such as Azure DevOps, Team Foundation Server, GitLab, Bitbucket, Puppet, Chef, or Jenkins but struggle to achieve maximum performance, you'll find this book beneficial.

*SAFe® 4.0 Reference Guide* Dean Leffingwell  
2016-07-29 The Must-have Reference Guide for SAFe® Practitioners “There are a lot of methods of scale out there, but the Scaled Agile Framework is the one lighting up the world.”  
–Steve Elliot, Founder/CEO AgileCraft “You don’t have to be perfect to start SAFe because you learn as you go—learning is built in. Before SAFe, I would not know how to help my teams but now I have many tools to enable the teams. My job is

really fun and the bottom line is I have never enjoyed my job more!” –Product Manager, Fortune 500 Enterprise Captured for the first time in print, the SAFe body of knowledge is now available as a handy desktop reference to help you accomplish your mission of building better software and systems. Inside, you’ll find complete coverage of what has, until now, only been available online at [scaledagileframework.com](https://scaledagileframework.com). The SAFe knowledge base was developed from real-world field experience and provides proven success patterns for implementing Lean-Agile software and systems development at enterprise scale. This book provides comprehensive guidance for work at the enterprise Portfolio, Value Stream, Program, and Team levels, including the various roles, activities, and artifacts that constitute the Framework, along with the foundational elements of values, mindset, principles, and practices. Education & Training Key to Success The practice of SAFe is spreading rapidly throughout the world. The majority of Fortune 100 U.S. companies have certified SAFe practitioners and consultants, as do an increasing percentage of the Global 1000 enterprises. Case study results—visit [scaledagileframework.com/case-studies](https://scaledagileframework.com/case-studies)—typically include: 20–50% increase in productivity 50%+ increases in quality 30–75% faster time to market Measurable increases in employee engagement and job satisfaction With results like these, the

demand from enterprises seeking SAFe expertise is accelerating at a dramatic rate. Successful implementations may vary in context, but share a common attribute: a workforce well trained and educated in SAFe practices. This book—along with authorized training and certification—will help you understand how to maximize the value of your role within a SAFe organization. The result is greater alignment, visibility, improved performance throughout the enterprise, and ultimately better outcomes for the business.

### **Startups and Beyond: Building Enduring**

**Organizations** Ajay Batra 2017-12-13 Discover a powerful 5-stage approach of launching great Startups, and for building successful and lasting organizations. Context: In a volatile and hyper-competitive world, Startups, as well as existing enterprises, are continually challenged to remain relevant. They face questions such as: How to achieve profitable growth? What are the means to truly empathize with customers? What are the best ways to develop entrepreneurial leaders? How to compete on innovation? Whether you are an entrepreneur or a corporate executive, **Startups and Beyond** provides practical answers to these challenges and more. Who is the book for? Entrepreneurs will discover a structured roadmap for launching successful Startups and for building market traction. Founders and executives at bootstrapped, or venture-backed enterprises, will find insights to achieve profitable

growth through flawless execution. Executives at large corporations will unearth practices to create a culture of continuous innovation. The book's unique offering: At the heart of the book is the **Maturity Model for Building Enduring Organizations**© - a framework that offers a 5-level roadmap towards building successful and resilient organizations. A global first, this framework has been curated with best practices from Entrepreneurship, Design thinking, Execution and Human Capital Management from over 100 organizations worldwide. How does the book work for you? Through this framework, discover how few startups like AirBnB and Ola scale and become dominating forces, while others languish or fade into oblivion. Also, observe how some large enterprises, like Google and General Electric, continue to innovate and grow, while others, like Nokia and Eastman Kodak, stagnate or falter in challenging times. Leverage the book's well-curated practices to create high-performance, innovative and admired organizations that endure. [The Lean Approach to Digital Transformation](#) Yves Caseau 2022-05-02 **The Lean Approach to Digital Transformation: From Customer to Code and From Code to Customer** is organized into three parts that expose and develop the three capabilities that are essential for a successful digital transformation: 1. Understanding how to co-create digital services with users, whether they are customers or future customers. This ability

combines observation, dialogue, and iterative experimentation. The approach proposed in this book is based on the Lean Startup approach, according to an extended vision that combines Design Thinking and Growth Hacking. Companies must become truly "customer-centric", from observation and listening to co-development. The revolution of the digital age of the 21st century is that customer orientation is more imperative -- the era of abundance, usages rate of change, complexity of experiences, and shift of power towards communities -- are easier, using digital tools and digital communities.

2. Developing an information system (IS) that is the backbone of the digital transformation – called “exponential information system” to designate an open IS (in particular on its borders), capable of interfacing and combining with external services, positioned as a player in software ecosystems and built for processing scalable and dynamic data flows. The exponential information system is constantly changing and it continuously absorbs the best of information processing technology, such as Artificial Intelligence and Machine Learning.

3. Building software “micro-factories” that produce service platforms, which are called “Lean software factories.” This “software factory” concept covers the integration of agile methods, tooling and continuous integration and deployment practices, a customer-oriented product approach, and a platform approach based

on modularity, as well as API-based architecture and openness to external stakeholders. This software micro-factory is the foundation that continuously produces and provides constantly evolving services. These three capabilities are not unique or specific to this book, they are linked to other concepts such as agile methods, product development according to lean principles, software production approaches such as CICD (continuous integration and deployment) or DevOps. This book weaves a common frame of reference for all these approaches to derive more value from the digital transformation and to facilitate its implementation. The title of the book refers to the “lean approach to digital transformation” because the two underlying frameworks, Lean Startup and Lean Software Factory, are directly inspired by Lean, in the sense of the Toyota Way. The Lean approach is present from the beginning to the end of this book -- it provides the framework for customer orientation and the love of a job well done, which are the conditions for the success of a digital transformation.

Software Quality. The Future of Systems- and Software Development Dietmar Winkler

2015-12-10 This book constitutes the refereed proceedings of the scientific track of the 8th Software Quality Days Conference, SWQD 2016, held in Vienna, Austria, in January 2016. The SWQD conference offers a range of

comprehensive and valuable information by presenting new ideas from the latest research papers, keynote speeches by renowned academics and industry leaders, professional lectures, exhibits, and tutorials. The five scientific full papers accepted for SWQD were each peer reviewed by three or more reviewers and selected out of 13 high-quality submissions. Further, nine short papers were also presented and are included in this book. In addition, one keynote paper by Scott Ambler and Mark Lines is also included.

#### **A Seat at the Table** Mark Schwartz 2017-10-10

It's not enough to say that the CIO is the geek who wears the suit, IT leaders must, now more than ever, take a seat at the table. In *A Seat at the Table*, CIO Mark Schwartz explores the role of IT leadership as it is now and opens the door to reveal IT leadership as it should be—an integral part of the value creation engine. With wit and an easy style, Schwartz reveals that the only way to become an Agile IT leader is to be courageous—to throw off the attitude and assumptions that have kept CIOs from taking their rightful seat at the table. CIOs, step on up, your seat at the table is waiting for you.

#### **The Social Psychology of Change Management**

Steven ten Have 2018-12-17 Changes are rarely accomplished by individuals. People are social animals and changes are social processes which have to be organized. Social psychology is

essential for the effectiveness and development of the field of change management. It is necessary to understand people in change processes. Social psychology also teaches us that meaning is key during change and intervention. Social psychology makes change management comprehensible to people and allows them to consider their actions in groups and the organization on their merits. They may seem obvious and self-evident, but practice and science, as well as the popular change management literature, show that it is not.

Drawing on the field of social psychology and based on primary research, *The Social Psychology of Change Management* presents more than forty social psychological theories and concepts that are relevant for the field of change management. The theories and concepts are analyzed and categorized following Fiske's five core social motives; belonging, understanding, controlling, enhancing self, and trusting. Each theory will have an introduction in which its assumptions and relevance is explained. By studying the scientific evidence, including meta-analytic evidence, the book provides practitioners, students and academics in the field of change management, organizational behaviour and business strategy the most relevant social psychological ideas and best available evidence, thereby further unleashing the potential of social psychology in order to feed the field of change

management. By categorizing and integrating the relevant theories and concepts, change management is enriched and restructured in a prudent, positive and practical way. The overarching goal, however, inspired by the ideas and perspective of leading thinkers like Kurt Lewin, James Q. Wilson and Susan T. Fiske, is to make the world a better place. Social psychologists (being social scientists) study practical social issues, in our case issues related to change management, and application to real-world problems is a key goal. Therefore, this book goes beyond the domain of organizational sciences.

*Achieving DevOps* Dave Harrison 2019-05-22

Ben is stuck. A development lead with a strong vision for how the intersection of development and operations at his office can be improved, he can't help but feel overwhelmed and discouraged by common problems such as slow turnaround time, rushed and ineffective handover documentation, mounting technical debt, and a lagging QA process. What steps should Ben take to build the momentum needed to create positive changes within his company? In this unique business novel by Dave Harrison and Knox Lively, two DevOps professionals with years of diverse experience in the industry, you follow Ben as he solves work frustrations in order to adopt Agile, DevOps, and microservices architectures for his organization. *Achieving DevOps* addresses

the "Now what?" moment many DevOps professionals face on their journey. The story provides you with the knowledge you need to navigate the internal political waters, build management support, show measurable results, and bring DevOps successfully into your organization. Come away with practical lessons and timeless business concepts. You'll know how to effect change in a company from the bottom up, gain support, and instill a pattern of progressively building on success. Experience Ben's progress vicariously in *Achieving DevOps* and bridge the gap between inspiration and the implementation of your own DevOps practices. Who This Book Is For Those serving as change agents who are working to influence and move their organizations toward a DevOps approach to software development and deployment: those working to effect change from the bottom up such as development leads, QA leads, project managers, and individual developers; and IT directors, CTOs, and others at the top of an organization who are being asked to lend their support toward DevOps implementation efforts

*Lean Enterprise* Jez Humble 2020-07-20 How well does your organization respond to changing market conditions, customer needs, and emerging technologies when building software-based products? This practical guide presents Lean and Agile principles and patterns to help you move fast at scale—and demonstrates why and how to

apply these paradigms throughout your organization, rather than with just one department or team. Through case studies, you'll learn how successful enterprises have rethought everything from governance and financial management to systems architecture and organizational culture in the pursuit of radically improved performance.

Discover how Lean focuses on people and teamwork at every level, in contrast to traditional management practices Approach problem-solving experimentally by exploring solutions, testing assumptions, and getting feedback from real users Lead and manage large-scale programs in a way that empowers employees, increases the speed and quality of delivery, and lowers costs Learn how to implement ideas from the DevOps and Lean Startup movements even in complex, regulated environments

*War and Peace and IT* Mark Schwartz

2019-05-14 The Business-IT Wall Must Come Down. With A Seat at the Table, thought leader Mark Schwartz pulled out a chair for CIOs at the C-suite table. Now Mark brings his unique perspective and experience to business leaders looking to lead their company into the digital age by harnessing the expertise and innovation that is already under their roof: IT. In the war for business supremacy, Schwartz shows we must throw out the old management models and stereotypes that pit suits against nerds. Instead, business leaders of today can foster a space of

collaboration and shared mission, a space that puts technologists and business people on the same team. For business leaders looking to unlock their enterprise's digital transformation, *War and Peace and IT* provides clear context and strategies. Schwartz demystifies the role IT plays in the modern enterprise, allowing business leaders to create new strategies for the new digital battleground. It is time to change not only the enterprise's relationship with technology, but its relationship with technologists. To accelerate, enterprises must bring technology to the heart of their work, for just as technology is causing this disruption, it is technology that provides the solution. Unlike Napoleon, it is time for business leaders to come down from the hill atop the Battle of Borodino and enter the fray with the technologists, for that is where the war will be won or lost.

*The Art of Business Value* Mark Schwartz

2016-04-07 "Do you really understand what business value is? Information technology can and should deliver business value. But the Agile literature has paid scant attention to what business value means—and how to know whether or not you are delivering it. This problem becomes ever more critical as you push value delivery toward autonomous teams and away from requirements “tossed over the wall” by business stakeholders. An empowered team needs to understand its goal! Playful and thought-

provoking, *The Art of Business Value* explores what business value means, why it matters, and how it should affect your software development and delivery practices. More than any other IT delivery approach, DevOps (and Agile thinking in general) makes business value a central concern. This book examines the role of business value in software and makes a compelling case for why a clear understanding of business value will change the way you deliver software. This book will make you think deeply about not only what it means to deliver value but also the relationship of the IT organization to the rest of the enterprise. It will give you the language to discuss value with the business, methods to cut through bureaucracy and strategies for incorporating Agile teams and culture into the enterprise. Most of all, this book will startle you into new ways of thinking about the cutting-edge of Agile practice and where it may lead."

*Product Lifecycle Management (Volume 1)* John Stark

*Framing and Managing Lean Organizations in the New Economy* Darina Lepadatu 2020-02-18 This book examines the dominance and significance of lean organizing in the international economy. Scholars from each discipline see lean production as positive or negative; the book blends theory with practice by sorting out these different academic views and revealing how lean is implemented in different ways. The first part

synthesizes academic research from a range of disciplines—including, engineering, sociology, and management—to present the reader with an integrated understanding of the benefits and drawbacks of lean management. The second part links this theory to practice, with a set of case studies from companies like Apple, Google, Nike, Toyota, and Walmart that demonstrate how lean is implemented in a variety of settings. The book concludes with three models, explaining how Toyotism, Nikefication with offshoring, and Waltonism provide full or less complete models of lean production. It clearly presents the positive and negative aspects of lean and insights into the culture of lean organizations. With its rich interdisciplinary approach, *Framing and Managing Lean Organizations in the New Economy* will benefit researchers and students across a range of classes from management, sociology, and public policy to engineering.

*Reconsidering Change Management* Steven ten Have 2016-06-23 Despite the popularity of organizational change management, the question arises whether its prescriptions and dominant beliefs and practices are based on solid and convergent evidence. Organizational change management entails interventions intended to influence the task-related behavior and associated results of an individual, team, or entire organization. There is a perception that a lot of change initiatives fail and limited understanding

about what works and what does not and why. Drawing on the field of psychology and based on primary research, *Reconsidering Change Management* identifies 18 popular and relevant commonly held assumptions with regard to change management that are then analyzed and compared to the four specific themes laid out in the book (people, leadership, organization, and change process), resulting in their own set of assumptions. Each assumption will have a brief introduction in which its relevance and popularity is explained. By studying the scientific evidence, in particular meta-analytic evidence, the book provides students and academics in the fields of change management, organizational behavior, and business strategy the best available evidence for the acceptance or dropping of certain (change) management assumptions and their accompanying practices. By exploring the topics people, leadership, organization, and process, and the related assumptions, change management is restructured and reframed in a prudent, positive, and practical way.

*The Startup Way* Eric Ries 2017-10-17 Winner of the Business Book Awards 'Thought Leader' category ----- *The Startup Way* reveals how organisations of all sizes can harness startup techniques to drive growth. With his million-copy bestseller *The Lean Startup*, Eric Ries launched a global movement. Concepts like minimal viable product, A/B testing and 'pivoting' changed the

language of business. Now he turns his attention to companies of all sizes - and shows how the startup ethos can breathe new life into even the largest and most bureaucratic organisation. In this groundbreaking new book, he draws on inside stories of transformations at multinationals like General Electric and Toyota, titans like Amazon and Facebook, and tech upstarts like Airbnb and Twilio. He lays out a new framework for entrepreneurial management: a comprehensive approach that kick starts innovation and delivers sustained growth, even in highly uncertain environments. *The Startup Way* is an essential read for leaders, managers and entrepreneurs at any level. It's a revolutionary approach to incubating great ideas, turning all teams into startups, and inspiring everyone to think like an entrepreneur.

*Mastering Salesforce DevOps* Andrew Davis 2019-10-29 This practical guide brings DevOps principles to Salesforce development. It fits together two major movements within the IT world: the movement to Software/Platform as a Service (SaaS/PaaS), and the DevOps movement. While SaaS and PaaS allow companies to invest in their core competencies rather than maintain their own infrastructure, the goal of DevOps is to optimize the process of delivering software innovation and value. The release of Salesforce DX in late 2017 unlocks the possibility of a true DevOps workflow on

Salesforce. But DevOps is new to the Salesforce world and there is not a widespread understanding of its goals and methods, and so adoption of Salesforce DX is still in the early stages. Mastering Salesforce DevOps explains how to build a powerful and comprehensive DevOps workflow for Salesforce—allowing you to finally deploy the world's most innovative platform using the world's most effective and efficient techniques. It addresses the need for a comprehensive guide to DevOps for Salesforce, allowing teams to bring proven practices from the IT world to resolve the hardest problems facing Salesforce developers today. What You Will Learn Improve company performance and software delivery performance using Salesforce DX Translate DevOps concepts into the unique language and practices of Salesforce Understand why and how you can implement Salesforce DX to achieve greater productivity and innovation Enable continuous delivery on Salesforce Build packages and architect code so it can be deployed easily Allow admins to participate in what has traditionally been a developer workflow Know the techniques for reducing the stress and risk of deployment Apply the full range of automated tests that can be used on Salesforce Who This Book Is for Salesforce developers, release managers, and those managing Salesforce development teams who need a guide to DevOps, and DevOps specialists who need to

apply familiar concepts to Salesforce  
*DevOps - A Business Perspective* Oleg Skrynnik  
2018-12-12 This book explains the management aspects of DevOps for those who are professionally engaged in information and technology management. It is written for IT specialists, IT managers and IT executives. It does not show DevOps as a phenomenon associated with new automation tools, programming techniques or technologies; It differs from other books by the structural nature of the narrative (perhaps, excessively structured) approach and by the attempt to cover fully the phenomenon of DevOps at a basic, fundamental level. By this approach, this book not only creates awareness of the new subject area but is also helps building the basics. The reader learns about the origins of DevOps, the inevitability of its emergence, the key prerequisites and their reflection in practices, about the practices themselves and the principles on which they are based. This book is the core literature of the EXIN DevOps Foundation certification. This exam tests the understanding of basic DevOps concepts and how they relate to each other, as well as the value of DevOps for the business. EXIN DevOps Foundation is the first level of the EXIN DevOps certification program. The EXIN DevOps Professional certification tests the knowledge of DevOps practices and how to integrate teams. The EXIN DevOps Master

certification is about promoting organizational change and leading the way towards continuous delivery and improvement.

*Effective DevOps* Jennifer Davis 2016-05-30

Some companies think that adopting devops means bringing in specialists or a host of new tools. With this practical guide, you'll learn why devops is a professional and cultural movement that calls for change from inside your organization. Authors Ryn Daniels and Jennifer Davis provide several approaches for improving collaboration within teams, creating affinity among teams, promoting efficient tool usage in your company, and scaling up what works throughout your organization's inflection points. Devops stresses iterative efforts to break down information silos, monitor relationships, and repair misunderstandings that arise between and within teams in your organization. By applying the actionable strategies in this book, you can make sustainable changes in your environment regardless of your level within your organization. Explore the foundations of devops and learn the four pillars of effective devops Encourage collaboration to help individuals work together and build durable and long-lasting relationships Create affinity among teams while balancing differing goals or metrics Accelerate cultural direction by selecting tools and workflows that complement your organization Troubleshoot common problems and misunderstandings that can arise throughout

the organizational lifecycle Learn from case studies from organizations and individuals to help inform your own devops journey

**Scaling for Success** T. Brad Harris 2021-07-06

Managing a high-growth organization requires both strategy and adaptability. Unfortunately, start-up founders and executives seeking to scale up to the next level find all too frequently that growth turns into chaos. Rather than laying the groundwork for the future, organizations get stuck by covering up complex problems with unsustainable band-aids and duct-tape fixes, implementing anecdote-based solutions from the latest tech-industry unicorns or leadership books, and relying on too much on-the-fly learning from inexperienced managers. This book is the definitive guide for leaders of high-growth organizations seeking to understand and execute the people-management principles that are essential to continued success. Combining a wealth of practical experience, well-grounded academic research, and easy-to-apply frameworks, Andrew Bartlow and T. Brad Harris offer a practical toolkit that founders, functional leaders, and managers of people can use to rethink their practices to meet their organizations' needs. They help readers identify the core people-management programs and practices that are best for an organization at its current stage and size while also supporting a foundation for continued development and the capacity to adapt

to inevitable surprises. Practical, actionable, and supplemented with numerous diagnostic tools and illustrative examples, *Scaling for Success* is a must-have playbook for organizational leaders pursuing smart and sustainable growth.

*Product Leadership* Richard Banfield 2017-05-12

In today's lightning-fast technology world, good product management is critical to maintaining a competitive advantage. Yet, managing human beings and navigating complex product roadmaps is no easy task, and it's rare to find a product leader who can steward a digital product from concept to launch without a couple of major hiccups. Why do some product leaders succeed while others don't? This insightful book presents interviews with nearly 100 leading product managers from all over the world. Authors Richard Banfield, Martin Eriksson, and Nate Walkingshaw draw on decades of experience in product design and development to capture the approaches, styles, insights, and techniques of successful product managers. If you want to understand what drives good product leaders, this book is an irreplaceable resource. In three parts, *Product Leadership* helps you explore: Themes and patterns of successful teams and their leaders, and ways to attain those characteristics Best approaches for guiding your product team through the startup, emerging, and enterprise stages of a company's evolution Strategies and tactics for working with customers, agencies,

partners, and external stakeholders

*Lean Enterprise* Jez Humble 2020-07-20 How well does your organization respond to changing market conditions, customer needs, and emerging technologies when building software-based products? This practical guide presents Lean and Agile principles and patterns to help you move fast at scale—and demonstrates why and how to apply these paradigms throughout your organization, rather than with just one department or team. Through case studies, you'll learn how successful enterprises have rethought everything from governance and financial management to systems architecture and organizational culture in the pursuit of radically improved performance. Discover how Lean focuses on people and teamwork at every level, in contrast to traditional management practices Approach problem-solving experimentally by exploring solutions, testing assumptions, and getting feedback from real users Lead and manage large-scale programs in a way that empowers employees, increases the speed and quality of delivery, and lowers costs Learn how to implement ideas from the DevOps and Lean Startup movements even in complex, regulated environments

*A Seat at the Table and The Art of Business*

*Value* Mark Schwartz 2017-10-10 For the first time, enjoy Mark Schwartz's two books on IT leadership in the modern enterprise world in one ebook bundle. *A Seat at the Table and The Art of*

Business Value pave the path for the modern CIO and IT department.

*The Phoenix Project* Gene Kim 2018-02-06

\*\*\*Over a half-million sold! The sequel, *The Unicorn Project*, is coming Nov 26\*\*\* “Every person involved in a failed IT project should be forced to read this book.”—TIM O’REILLY, Founder & CEO of O’Reilly Media “The Phoenix Project is a must read for business and IT executives who are struggling with the growing complexity of IT.”—JIM WHITEHURST, President and CEO, Red Hat, Inc. Five years after this sleeper hit took on the world of IT and flipped it on its head, the 5th Anniversary Edition of *The Phoenix Project* continues to guide IT in the DevOps revolution. In this newly updated and expanded edition of the bestselling *The Phoenix Project*, co-author Gene Kim includes a new afterword and a deeper delve into the Three Ways as described in *The DevOps Handbook*. Bill, an IT manager at Parts Unlimited, has been tasked with taking on a project critical to the future of the business, code named Phoenix Project. But the project is massively over budget and behind schedule. The CEO demands Bill must fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with a manufacturing plant work than he ever

imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again. “This book is a gripping read that captures brilliantly the dilemmas that face companies which depend on IT, and offers real-world solutions.”—JEZ HUMBLE, Co-author of *Continuous Delivery*, *Lean Enterprise*, *Accelerate*, and *The DevOps Handbook* ——— “I’m delighted at how *The Phoenix Project* has reshaped so many conversations in technology. My goal in writing *The Unicorn Project* was to explore and reveal the necessary but invisible structures required to make developers (and all engineers) productive, and reveal the devastating effects of technical debt and complexity. I hope this book can create common ground for technology and business leaders to leave the past behind, and co-create a better future together.”—Gene Kim, November 2019

*The Pragmatist's Guide to Corporate Lean Strategy* Michael Nir 2018-04-07

Use this practical, step-by-step guide on lean agile strategy to harness technological disruption at your large business to successfully advance your

business rather than suffer a loss of business.

The lean agile enterprise concept is demystified and translated into action as the author shares his experience with both success and major failure in areas such as healthcare, insurance, major airline, manufacturing, financial services, education, and big data. The author shares the good, the bad, and the ugly of enterprise-level adoption of lean startup practices (what we call a “lean corporation”). The book provides step-by-step instructions specifically targeted to technologists in multiple roles—from CEO to a developer on the ground—on how to build a “lean agile corporation” and avoid common traps.

Building on the experience of the “lean startup” framework of Steven Blank and Eric Reis, this book takes these concepts to the enterprise level by providing tips and best practice guidelines, sharing “horror stories” and common anti-patterns in a fun and engaging way.

What You'll Learn Discover how you can contribute to your company as it becomes a lean agile corporation and survives technological and digital disruption Beat Facebook, Amazon, Apple, and Google at their own game by using methods they use to quickly experiment with new services and features Understand how to advance your career in a lean startup framework Know how you can trace your company's success to your daily work

Who This Book Is For Those in technology and business who are interested in strategy, business

agility, management, execution, new technologies, and in the future of the business world.

*Creativity, inc.* Ed Catmull 2014-08-29 Creativity, Inc. is een boek voor managers die hun werknemers willen leiden naar excellentie, een handleiding voor iedereen die streeft naar originaliteit, en de allereerste, all-access reis naar het hart van Pixar Animation Studios. Het neemt je mee naar de story meetings, de postmortems en de Braintrust-sessies en laat zien hoe je een cultuur bouwt waar creativiteit ontstaat en floreert.

Pixar domineert al bijna 20 jaar de animatiewereld. Films als de Toy Story-trilogie, Monsters, Inc., Finding Nemo, The Incredibles, Up en WALL-E hebben box-office records gevestigd en wonnen samen 27 Academy Awards. Het plezier in het vertellen van verhalen, de inventieve plots en de emotionele authenticiteit laten zien wat creativiteit werkelijk is. In dit boek onthult Catmull de ideeën en technieken achter het succes en de winstgevendheid. Bij Pixar is een unieke omgeving gecreëerd met processen die creativiteit beschermen en die ingaan tegen conventies:

- Geef een goed idee aan een middelmatig team en ze verkloten het.
- Geef een middelmatig idee aan een fantastisch team en ze repareren het of verzinnen iets beters.
- Als je er niet naar streeft om het onzichtbare zichtbaar te maken en het te begrijpen, dan ben je slecht voorbereid om leiding te geven.
- Managers zijn

er niet om risico's te vermijden. Ze moeten een omgeving creëren waar het veilig is voor anderen om risico's te nemen. - De kosten om fouten te voorkomen zijn vaak hoger dan de kosten om fouten te herstellen. - De communicatiestructuur van het bedrijf is niet gelijk aan de organisatiestructuur. Iedereen moet elkaar kunnen praten. - Ga er niet vanuit dat algemene overeenstemming leidt tot verandering – zelfs als iedereen aan boord is, kost het veel energie om een groep in beweging te krijgen.

**The DevOps Handbook, Second Edition** Gene Kim  
2021-11-30 This award-winning and bestselling business handbook for digital transformation is now fully updated and expanded with the latest research and new case studies! Over the last five years, The DevOps Handbook has been the definitive guide for taking the successes laid out in the bestselling The Phoenix Project and applying them in any organization. Now, with this fully updated and expanded edition, it's time to take DevOps out of the IT department and apply it across the full business. Technology is now at the core of every company, no matter the business model or product. The theories and practices laid out in The DevOps Handbook are tools to be used by anyone from across the organization to create joy and succeed in the marketplace. The second edition features fifteen new case studies, including stories from adidas, American Airlines, Fannie Mae, Target, and the

US Air Force. In addition, renowned researcher and coauthor of Accelerate, Nicole Forsgren, PhD, provides her insights through new and updated material and research. With over 100 pages of new content throughout the book, this expanded edition is a must read for anyone who works with technology.

**Unlearn: Let Go of Past Success to Achieve Extraordinary Results** Barry O'Reilly 2018-11-27 A transformative system that shows leaders how to rethink their strategies, retool their capabilities, and revitalize their businesses for stronger, longer-lasting success. There's a learning curve to running any successful business. But when leaders begin to rely on past achievements or get stuck in old thinking and practices that no longer work, they need to take a step back—and unlearn. This innovative and actionable framework from executive coach Barry O'Reilly shows leaders how to break the cycle and move away from once-useful mindsets and behaviors that were effective in the past but are no longer relevant in the current business climate and may now stand in the way of success. With this simple but powerful three-step system, leaders can: 1. Unlearn the behaviors and mindsets that keep them and their businesses from moving forward. 2. Relearn the skills, strategies, and innovations that are transforming the world every day. 3. Break through old habits and thinking by opening up to new ideas, perspectives, and resources.

Good leaders know they need to continuously learn. But great leaders know when to unlearn the past to succeed in the future. This book shows them the way.

**Business and Dynamic Change** Keith D. Swenson

2019-10-23 The chapters in this book are contributed by visionaries who see the need for business leaders to define their organizations to be agile and robust in the face of external changes. The goal is to build something knowing that it will be changed; so that you have no need to go back to the metaphorical drawing board for every market condition change. In his Foreword, Keith Swenson asks you, "Consider what it means to say that the business will adapt in the face of external changes. The business architecture is not simply a model that specifies how to run the business for now and the next few years. The people making the architecture cannot know the pressures that will be faced. Instead, it must support leaders and executives within the organization to make consistently good decisions on how to adapt their practices. The architecture is not a plan that anticipates all the decisions; instead it embodies a set of core guiding principles that enable decision-making."

Understand that the term "business" used this way is not limited to for-profit enterprises but includes all forms of organizations that have a strategic need to accomplish goals. Pragmatically speaking, business architecture is the conceptual

understanding that people have on why particular choices were made in forming the organization in a particular way. This book will help you understand your options and how to relate them to your own organization.

*A Reader's Guide to A Seat at the Table* Mark

Schwartz 2017-10-10 A Reader's Guide to A Seat at the Table is intended to add another dimension to the original book. This reader's guide walks through A Seat at the Table chapter by chapter. Each chapter includes additional material on: • The author's take on the chapter. • The author's motivation in writing the chapter, including the personal experiences. • What has changed between the Waterfall/contractor-control world and the Agile world. • The key points of the chapter. • The concrete actions that IT leaders should take away from the chapter. • Questions to help stimulate further debate. • Further reading to explore the topic. • And more.

**Digital Transformation Game Plan** Gary O'Brien

2019-10-30 The Digital Age is having a broad and profound impact on companies and entire industries. Rather than simply automate or embed digital technology into existing offerings, your business needs to rethink everything. In this practical book, three ThoughtWorks professionals provide a game plan to help your business through this transformation, along with technical concepts that you need to know to be an effective leader in a modern digital business. Chock-full of

practical advice and case studies that show how businesses have transitioned, this book reveals lessons learned in guiding companies through digital transformation. While there's no silver bullet available, you'll discover effective ways to create lasting change at your organization. With this book, you'll discover how to: Realign the business and operating architecture to focus on customer value Build a more responsive and agile organization to deal with speed and ambiguity Build next generation technology capability as a core differentiator

**The Practice of Enterprise Modeling** Geert Poels  
2017-11-14 This volume constitutes the proceedings of the 10th IFIP WG 8.1 Conference on the Practice of Enterprise Modeling held in November 2017 in Leuven, Belgium. The conference was created by the International Federation for Information Processing (IFIP) Working Group 8.1 to offer a forum for knowledge transfer and experience sharing between the academic and practitioner communities. The 20 full papers and 4 short papers accepted were carefully reviewed and selected from 70 submissions. They include research results, practitioner/experience reports and work-in-progress papers and were presented in 8

sessions covering diverse topics related to enterprise modelling and its application in practice.

**Career Rehab** Kanika Tolver 2020-01-21 Ditch the Job for the Dream If you don't love what you do, then it's time to re-think your daily grind and renovate your career. It's time for Career Rehab. This book has the tools you need to go from the job you're in to the career—and the life—you want. In Career Rehab, professional career and life coach Kanika Tolver helps you strip away the fear and doubt holding you back from living your best life and get down to the "good bones" of your resume so you can build your dream career. Tolver outlines simple yet innovative ways to brand, market, and sell yourself into jobs that promote work-life balance, fair compensation, and continuous career development. You'll learn how to: Brand yourself like a product Fearlessly, but softly, resign from a job Identify the right career path for yourself Enhance your professional happiness Leverage your personal passions and purpose in life This collection of research, success stories, interviews, and case studies will give you a better understanding of how you can find professional and personal bliss. The time is NOW to build your personal brand, network like a hustler, and get the pay you deserve.